



- Software**
- Engine**
- Exhaust**
- Brakes**
- Suspension**
- Wheels**
- Aerodynamics**
- Interior**

## **RENNTECH SALES and RETURN POLICY**

### **PRICING**

Prices shown on [www.RENNtechMercedes.com](http://www.RENNtechMercedes.com) are effective 01SEP2007, and are subject to change without notice due to changes in production costs, international exchange rates, or other factors. Prices shown do not include installation. Core fees may apply to some items. Core fees will be invoiced to the customer and are refundable upon core return. Florida state required sales tax will be charged whenever applicable.

### **INSTALLATION**

Installation is available at select RENNtech resellers, contact your dealer for rates and prices.

Installation is also available at RENNtech's facility in Lake Park (Palm Beach), Florida. A 50% deposit is required when the order is placed. A 25% mid-progress deposit may be requested, with the balance due prior to delivery; such deposits are non-refundable. Unless otherwise agreed in writing, take-off parts will be stored for four (4) weeks following invoice date, at which time, ownership of these parts transfers automatically to RENNtech, Inc.

### **SHIPPING and HANDLING / INSURANCE**

All orders, whether for parts or complete vehicles are shipped FOB RENNtech, Inc. in Lake Park, Florida. Freight and transportation, as well as freight and transportation insurance, are the sole responsibility of the customer. RENNtech will insure all shipments up to the RENNtech invoice amount. Arrangements for insurance at greater values can be made at the customer's request. All insurance expenses will be billed to the customer.

### **OTHER FEES**

Federal and state fees for proper disposal of tires, oil, etc. will be applied to a customer's invoice whenever applicable. Other fees, such as misc. shop supply fees, may be applied at a rate of 5% parts/labor cost, to be capped at \$50.

### **PAYMENT**

All invoices must be paid in-full prior to shipping.

Past-due accounts are subject to interest. In the event an account is placed with any third party for collection purposes, the customer is responsible, and agrees to pay, all costs of collection - including, but not limited to, reasonable attorney's fees. Any discounts or special pricing negotiated at the time of purchase will be automatically reversed, and the invoice will reflect current-at-date-ordered pricing, as shown in RENNtech's then-current price list.

### **RETURNS**

Claims of shortages and defects must be made to RENNtech within 24 hours of receipt of merchandise. Damaged shipment claims must be made directly to the shipping carrier and are not the responsibility of RENNtech, Inc. Returns are subject to a 15% re-stocking fee, and must be shipped pre-paid. Only new resale items will be considered for return. All returns must have prior authorization from RENNtech. No returns after 30 days of purchase.

In accordance with software industry standards, software purchased from RENNtech is considered used at the time of installation. If installed software is found to be defective, it is subject to replacement for a functional version of like software. Software cannot be exchanged for unlike software.